Welcome to Sacred Heart Rehab Center. We are glad to provide your therapy and look forward to serving you. The goal of therapy is to decrease symptoms, improve function, and to teach methods for becoming independent with self-treatment and symptom management.

To ensure that we provide you with quality care, we have set up the following guidelines regarding appointments, attendance, and patient privacy. We ask that you comply with these guidelines to achieve optimal results. If attendance is inconsistent, progression in your therapy will be delayed. We request that you take time to read the following information.

- There are no "standing appointments" (a standing appointment is the same day and time each week without scheduling the appointment).

- If adjustments need to be made regarding your scheduled appointments, please inform the receptionist in advance so alternative arrangements can be made.

- Please call to cancel if unable to attend (416-5215). After 3 consecutive failed appointments without notification to our office, you will be discharged from our care and your physician will be notified.

- We encourage patients to arrive on time for therapy. We strive to see you on time and if patients arrive more than 15 minutes late, we may not be able to provide therapy as it may interfere with the next patient's treatment. The therapist reserves the right to reschedule patients arriving more than 15 minutes late.

- Limited seating is available in the waiting area, so please limit the number of people accompanying you to therapy.

- To protect the privacy of other patients undergoing therapy, we discourage patients from bringing family members and/or friends into the treatment area unless they are being trained in the care of the patient.

- If there are any concerns or questions regarding your insurance coverage or any co-payments, we encourage you to contact your insurance carrier.

Please work with us so that we can provide prompt and courteous service to all of our patients.

If you have any questions regarding this information, please ask before signing below.